



## STATEMENT OF INFORMATION PRACTICES

### Collection of Personal Health Information

We collect personal health information about you directly from you or from the person acting on your behalf. The personal health information that we collect may include, for example, your name, date of birth, address, health history, records of your visits to **Stonechurch Family Health Centre** and the care that you received during those visits. Occasionally, we collect personal health information about you from other sources if we have obtained your consent to do so or if the law permits.

### Uses and Disclosures of Personal Health Information

We use and disclose your personal health information to:

- treat and care for you,
- get payment for your treatment and care (from OHIP, WSIB, your private insurer or others),
- plan, administer and manage our internal operations,
- conduct risk management and quality improvement activities,
- teach,
- conduct research,
- compile statistics,
- comply with legal and regulatory requirements, and
- fulfill other purposes permitted or required by law.

### Your Choices

You may access and correct your personal health records, or withdraw your consent for some of the above uses and disclosures by contacting us (subject to legal exceptions).

### Important Information

- We take steps to protect your personal health information from theft, loss and unauthorized access, copying, modification, use, disclosure and disposal.
- We conduct audits and complete investigations to monitor and manage our privacy compliance.
- We take steps to ensure that everyone who performs services for us protect your privacy and only use your personal health information for the purposes you have consented to.

### How to Contact Us

Our privacy contact people are:

Dr. Katalin Ivanyi, Medical Director

Maureen Leedham, Unit Manager.

For more information about our privacy protection practices, or to raise a concern you have with our practices, contact us at:

Stonechurch Family Health Centre  
1475 Upper Ottawa Street  
Hamilton, Ontario L8W 3J6  
Telephone: (905) 575-1744, ext. 313  
Fax: (905) 575-0779  
Website: stonechurchclinic.ca

You have the right to complain to the Information and Privacy Commissioner/Ontario if you think we have violated your rights. The Commissioner can be reached at:

Mail: Information and Privacy  
Commissioner/Ontario  
2 Bloor Street East  
Suite 1400  
Toronto, Ontario  
M4W 1A8  
Website: <http://www.ipc.on.ca/english/About-Us/How-to-Reach-Us/>